

# Challenges for Quality Assurance in an Education 3.0 world

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UNIVERSITY of the  
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# The punchline





# The punchline

## *What does quality mean when*

- there is no need to assume scarcity*
- institutional boundaries are permeable*
- students create content*
- students design their own learning*
- physical aggregation is not required*

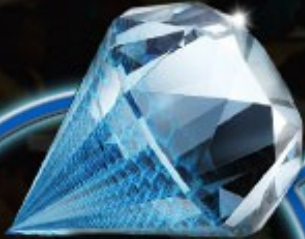
**Quality as alignment to  
a framework of openness**



**Scarcity**







**Scarcity**







**Scarcity**





**Scarcity**





**Scarcity**





Institutions behave  
as Island States



Aggregated demand

Unrealised opportunities

Students


Head

Tail

Courses  
(Programs of study)







**What happens in  
a world where  
scarcity is no longer  
a key driver?**



# Learners and New Higher Education Spaces



PERSONALIZATION  
SPACE AND TIME

Blogger

Free Software

WIKIPEDIA

podcast

Web 2.0

del.icio.us

your bookmarks

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# Learners and New Higher Education Spaces

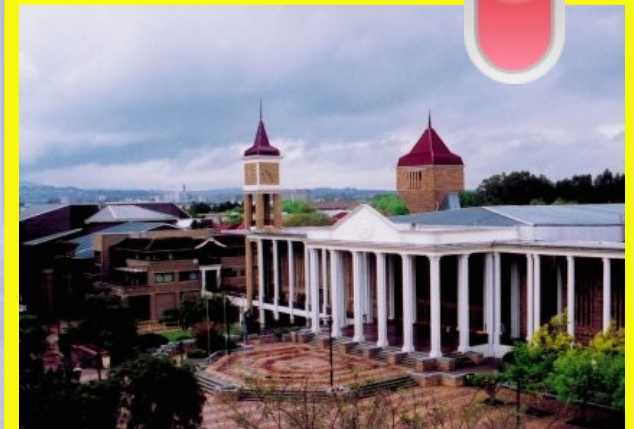
# Education 3.0





# Characteristics of Education 3.0

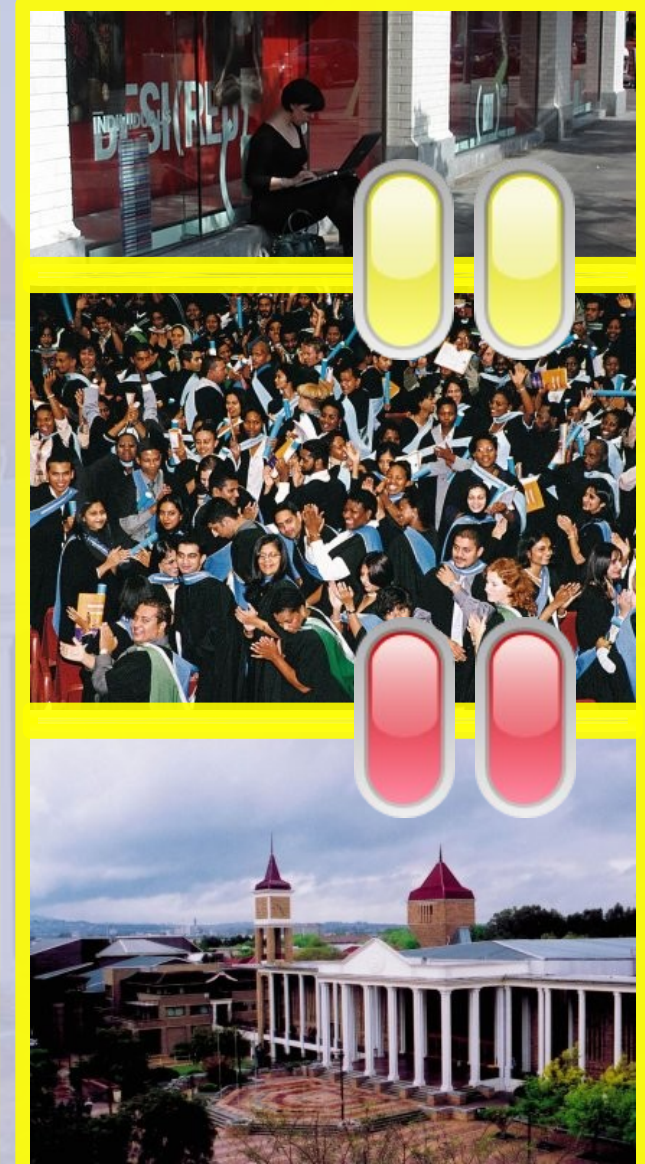
- the role of students in **making choices** of a different kind than are available today
  - choosing from a menu of objects
  - designing their own programs of study rather than *just* participating in exclusive programs
  - social influence on choices





# Characteristics of Education 3.0

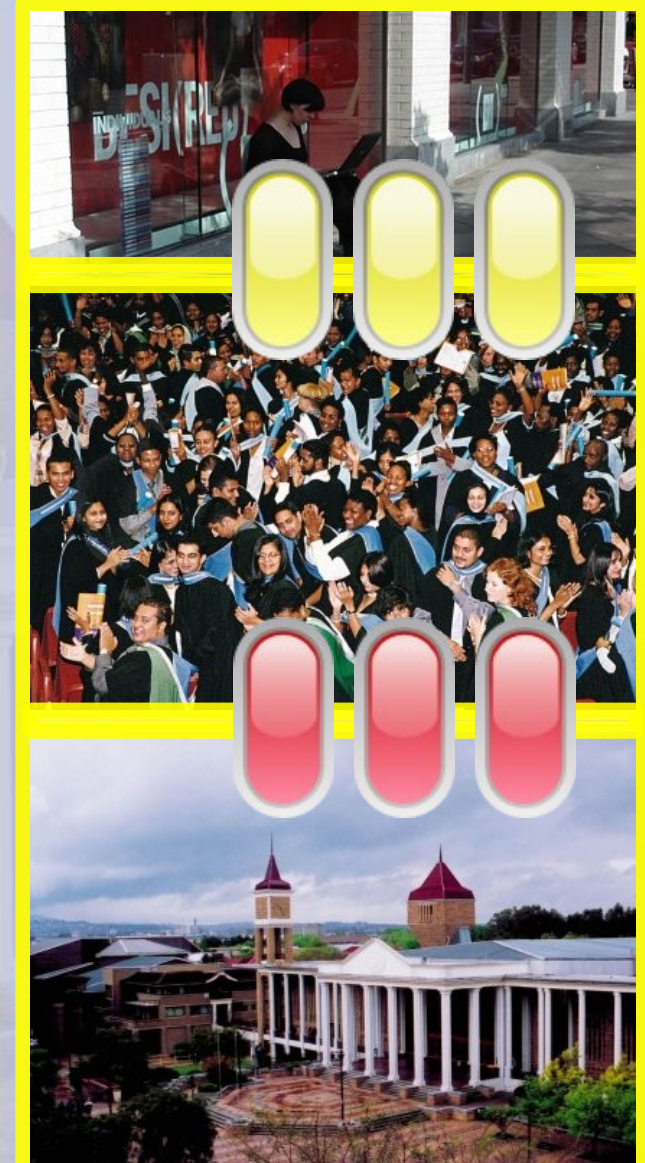
- students as socially networked **producers** of reusable learning content which is available in abundance under licenses that permit the **free sharing** and creation of derivative works
  - Next-generation of Free and Open Resources for Education





# Characteristics of Education 3.0

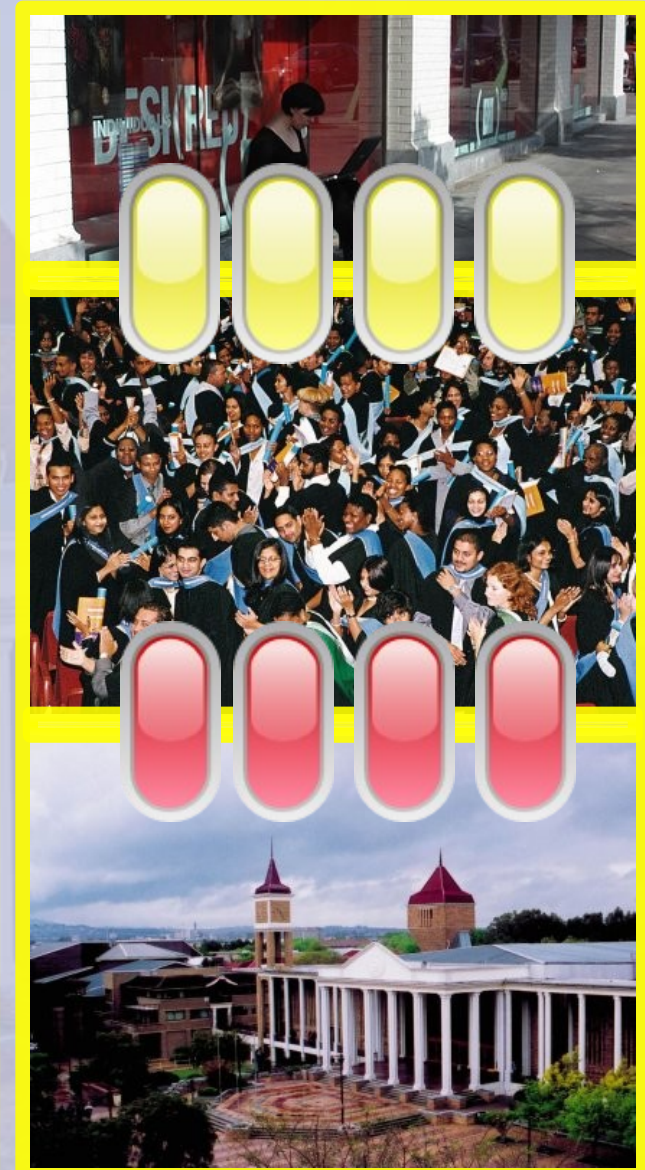
- increasing cross institutional, decentralized or even non-institutional participation in education
  - Personal learning environments
  - Portfolios
  - Collaborative programs





# Characteristics of Education 3.0

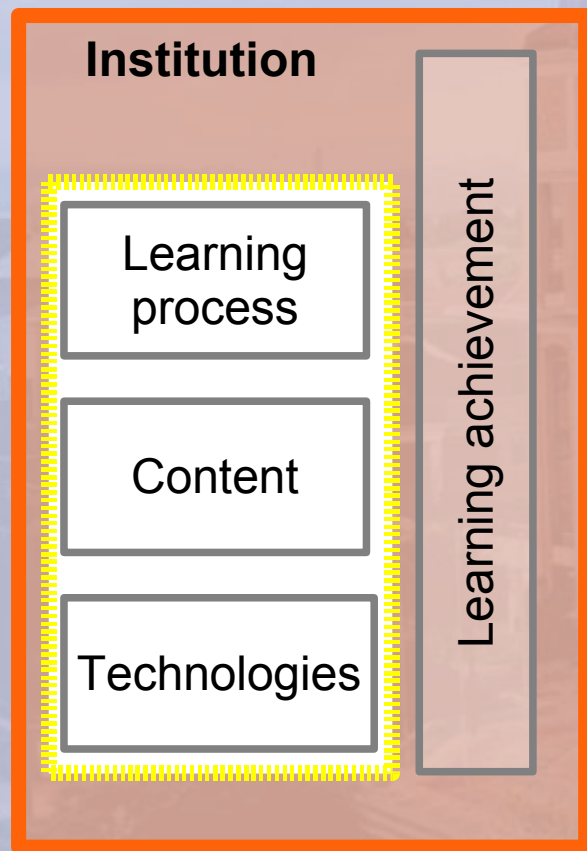
- institutional arrangements that permit the recognition of learning achieved, not just of courses taught
  - Next generation of 'recognition of prior learning' (RPL)
  - Grade sharing
  - Peer assessment





# Learning process, content and technologies penetrate institutional boundaries

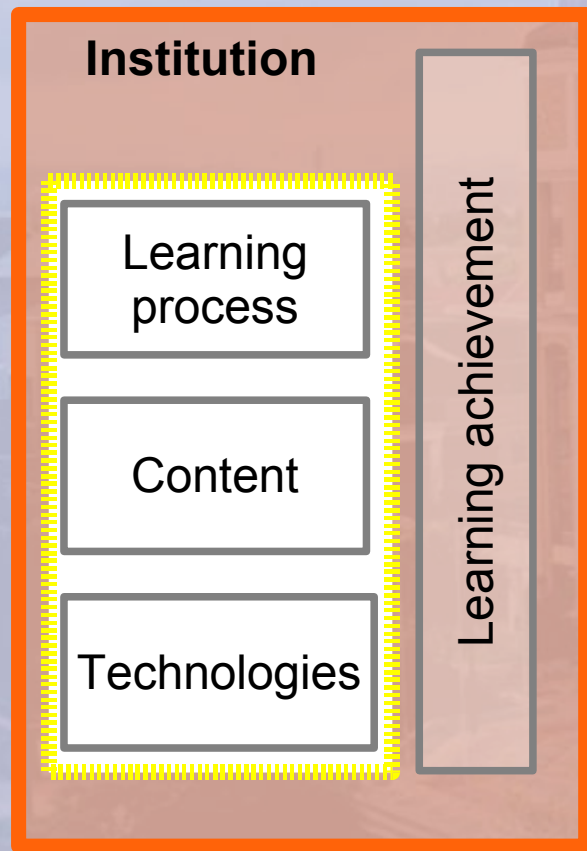
Education 1.0 / 2.0



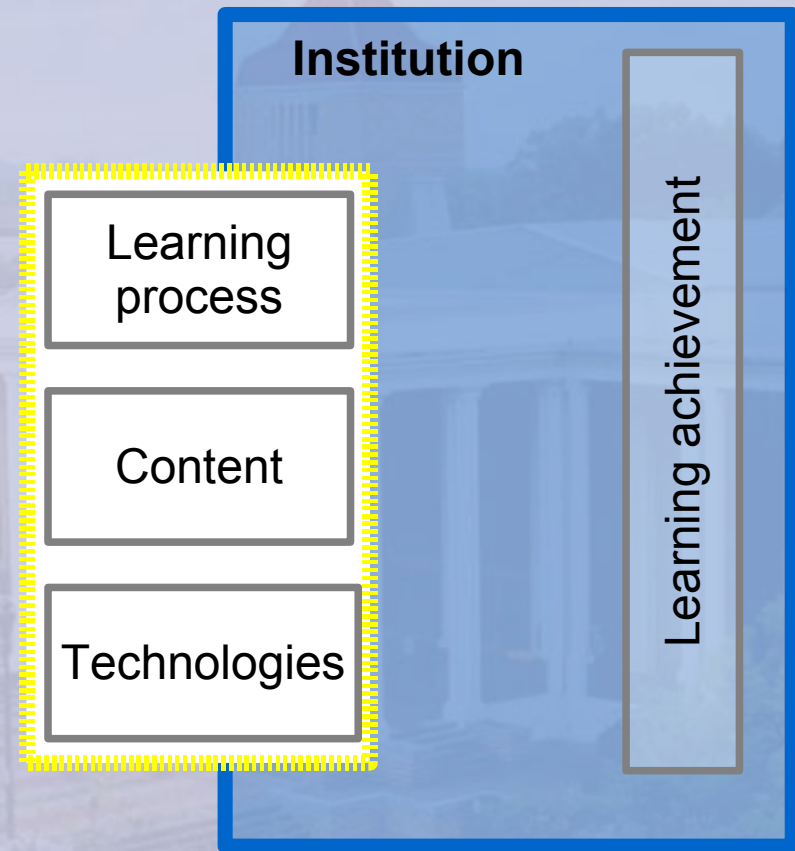


# Learning process, content and technologies penetrate institutional boundaries

Education 1.0 / 2.0

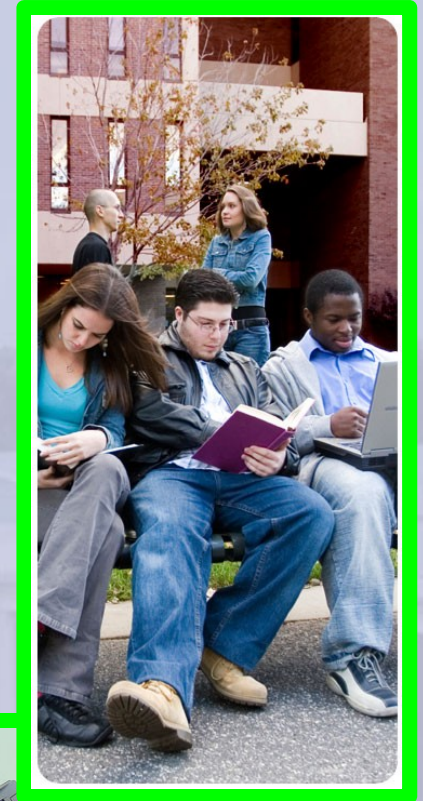


Education 3.0



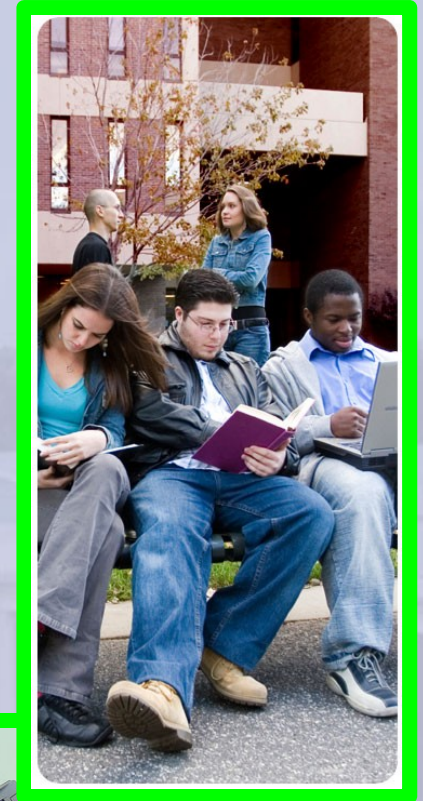


# Drivers *towards* Education 3.0



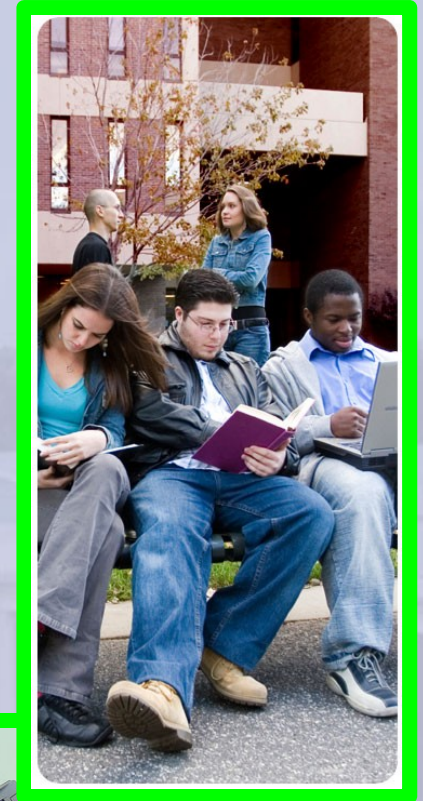


- **Digital natives** entering higher education
- Growing abundance of **free and open educational resources**
  - Reusable content and software



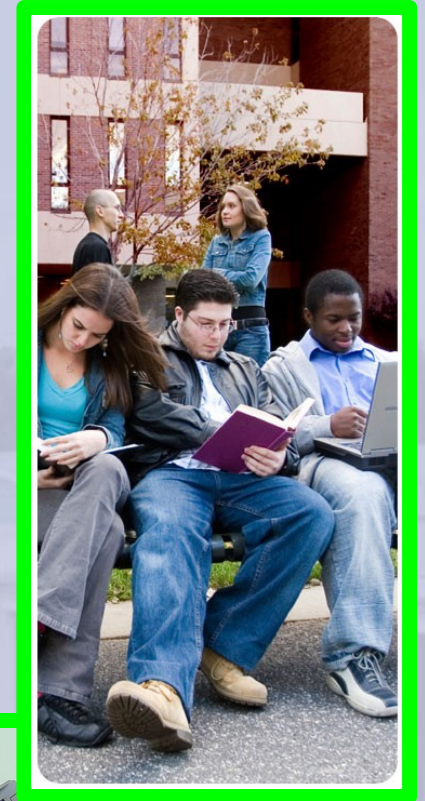


- The **programmable web** (distributed environments)
- **Social networking** and the evolution of a blurred distinction between work and play





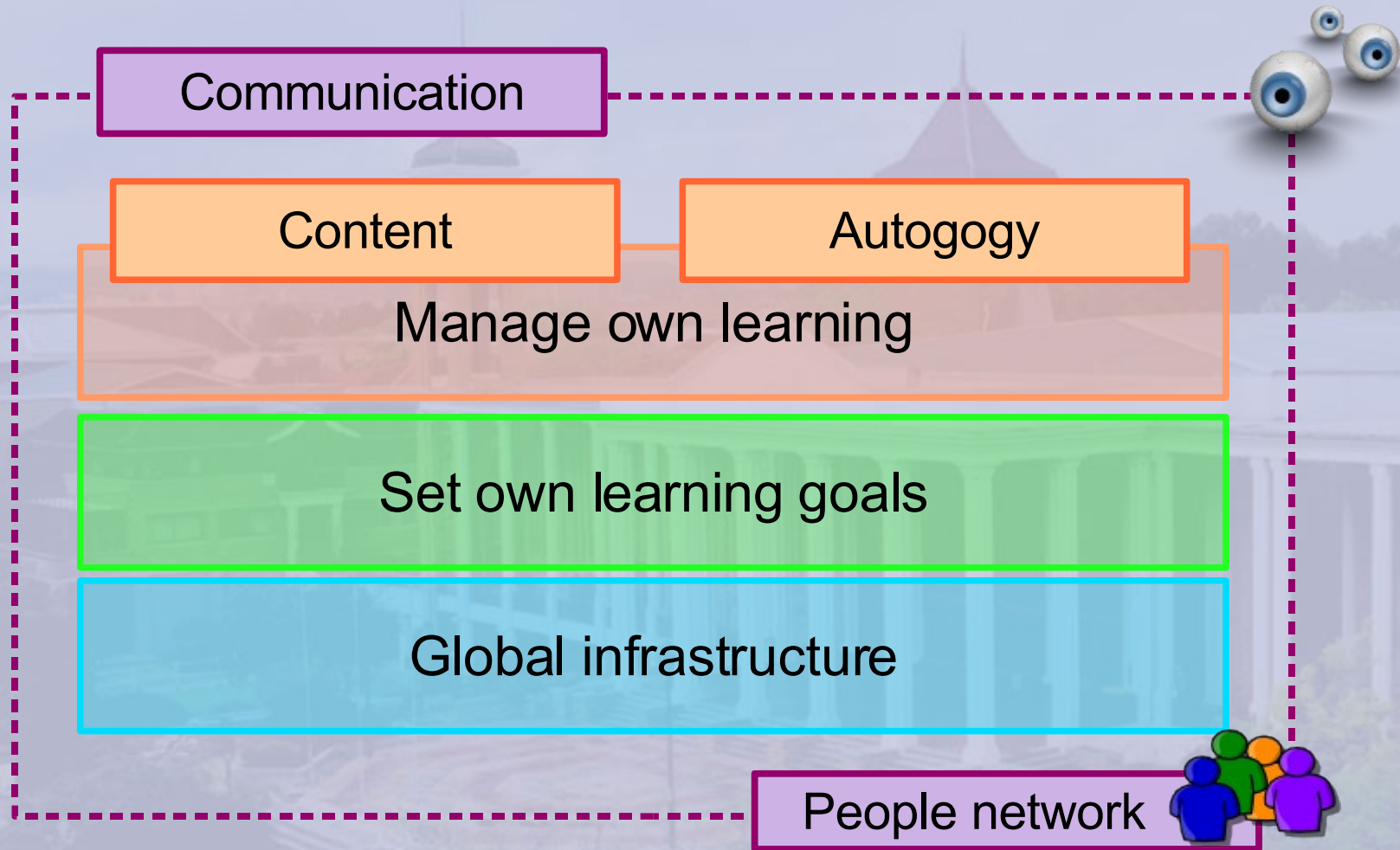
- Changing **attitudes** towards learning
- New ways to **assess** & **recognize** learning
- Increasing collaboration across boundaries





# Personal Learning Environments (PLE)

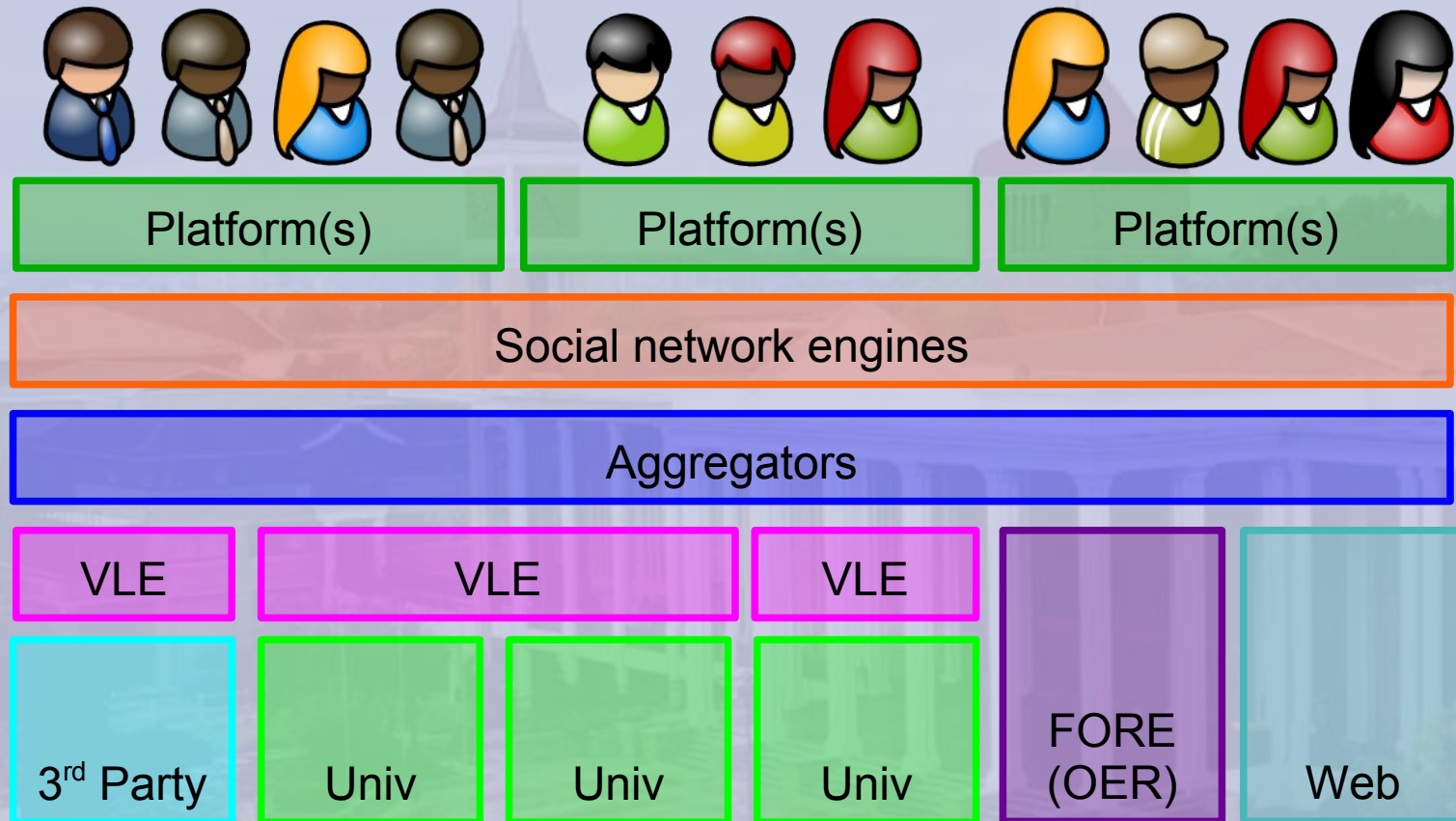
- Learners take control and manage their own learning
- **Autogogy** - the way a learner self-learns



- A way of learning, not a particular technology

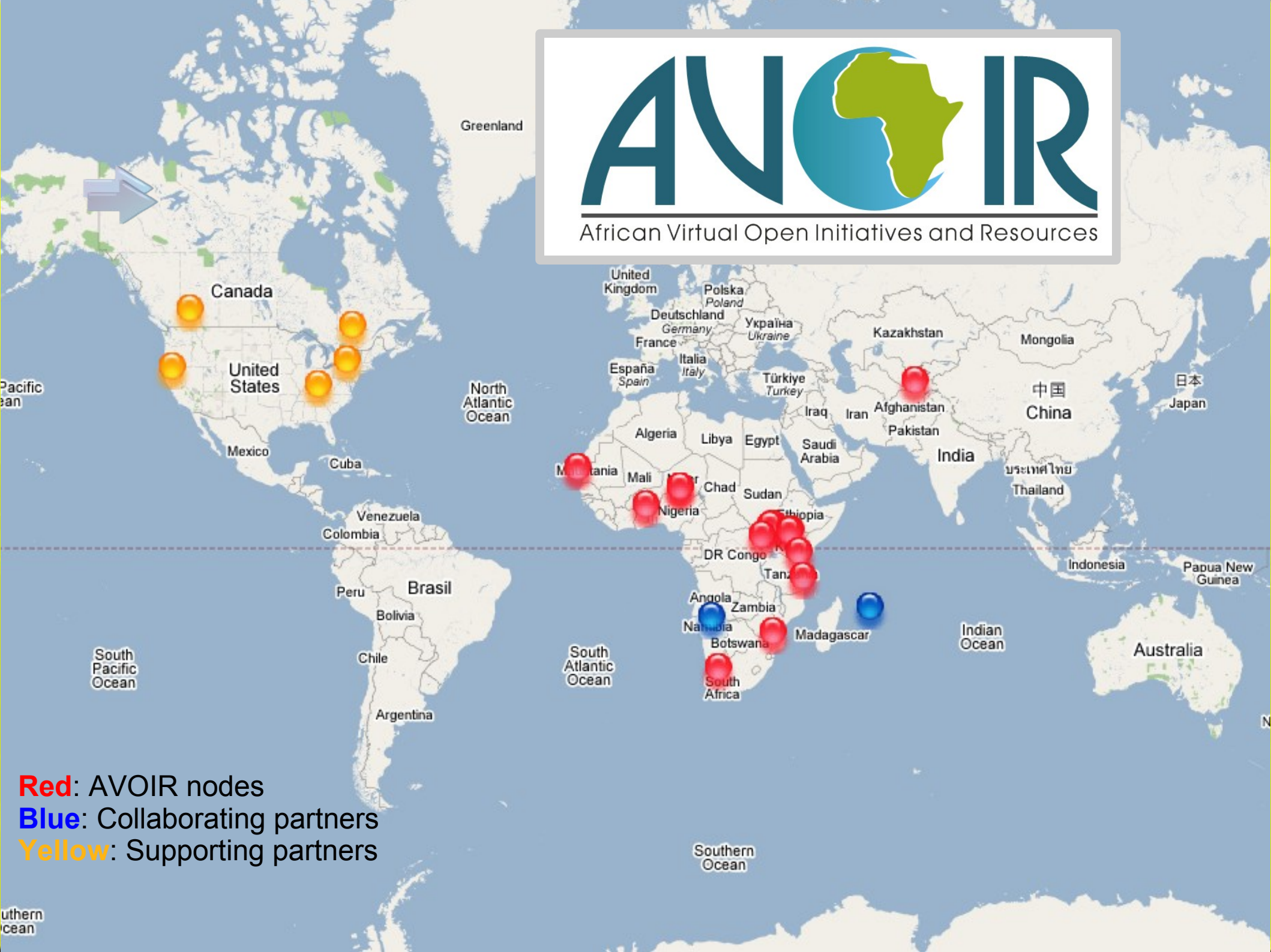


# Personal learning environments



# AVOIR

African Virtual Open Initiatives and Resources



**Red:** AVOIR nodes  
**Blue:** Collaborating partners  
**Yellow:** Supporting partners





# Quality as alignment to a framework of openness

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- **leadership** and **vision** aligned to a framework of openness
- **policies** and **strategies** that promote openness
- **technologies** that promote openness
- the people, their **competencies**, **knowledge**, **skills** and **attitudes** aligned to openness
- **processes for assessment** are aligned to such a framework
  - recognition of learning achieved



# Example framework elements

<b><i>Maturity criterion</i></b>	<b><i>Does not exist</i></b>	<b><i>Incipient maturity</i></b>	<b><i>Maturing but still project based</i></b>	<b><i>Mature, becoming systemic</i></b>	<b><i>Mature and stable system</i></b>
Policies and strategies to promote open educational principles	Policies or strategies do not exist	Discussions that will lead to policies or strategies are underway	Policies or strategies exist but are more aligned to producer-consumer models	Policies and strategies exist that are collaborative, but students are not defined as active in collaboration	Policies and strategies define collaborative and open processes that included both students and lecturers and that are cross-institutional
Policies and strategies are implemented	Policies or strategies may or may not exist, but there is no implementation process	There are only a few early-adopters active implementation	There are institutional projects that are leading the way, but adoption is not at all widespread	There is a mix of institutional projects and established implementations	Free and open sharing of educational resources is considered the norm in the institution
etc					



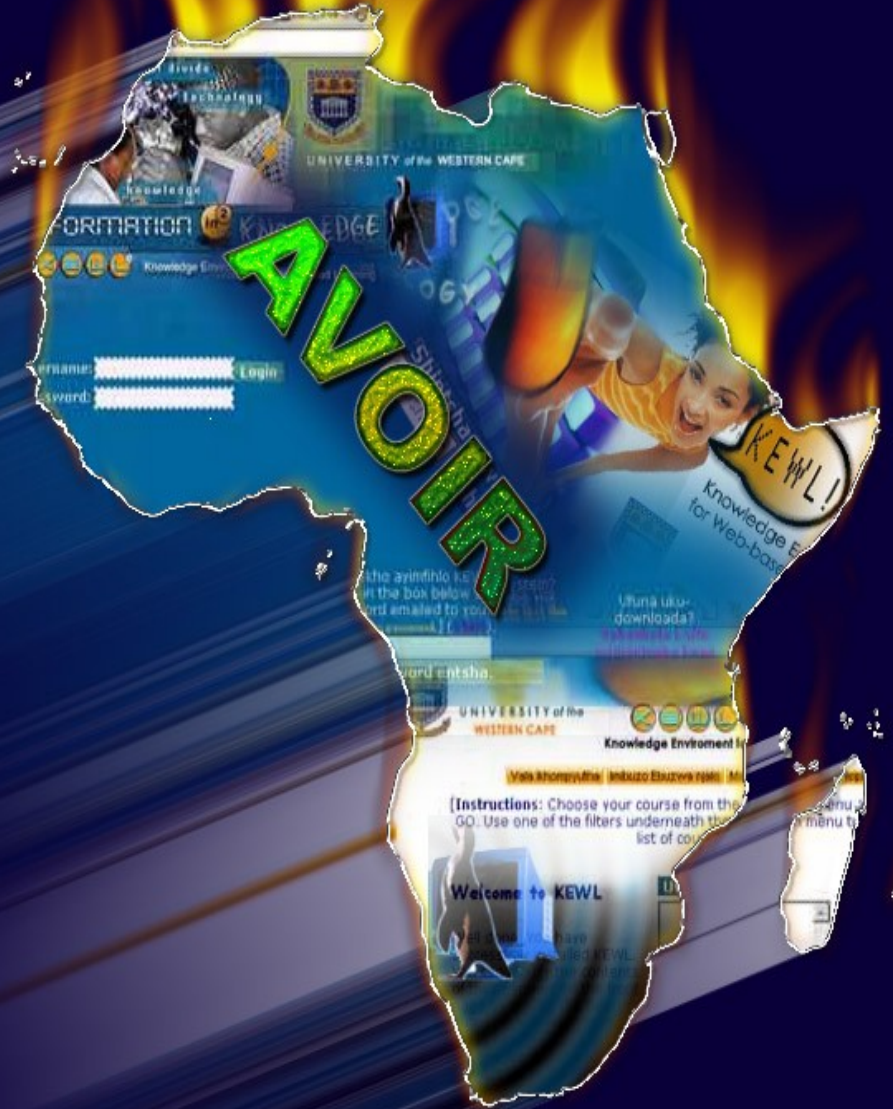


# Thank you

**Online:** <http://avoir.uwc.ac.za>

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